AQIS Benchmark Report - Learner Engagement

Shiv Sans Pty Ltd

Your RTO Information

NTIS	22459
Industry Field	Education
Metro/Regional	Metro
RTO Size	Small
RTO Category	Private
Year	2013

'Like' RTOs

Industry Field	Education
Metro/Regional	Metro
RTO Size	Small
RTO Category	Private
Year	2013

All RTOs

Year	2013

Learner Engagement Scales	Your RTO	'Like' RTOs [1]	All RTOs [2]
Trainer Quality	85	84	83
Effective Assessment	84	81	80
Clear Expectations	84	80	79
Learning Stimulation	80	79	78
Training Relevance	85	81	80
Competency Development	85	81	79
Training Resources	80	81	79
Effective Support	82	82	80
Active Learning	84	78	77
Overall Satisfaction	83	83	82

[1] Based on 72 RTOs.
[2] Based on 346 RTOs.
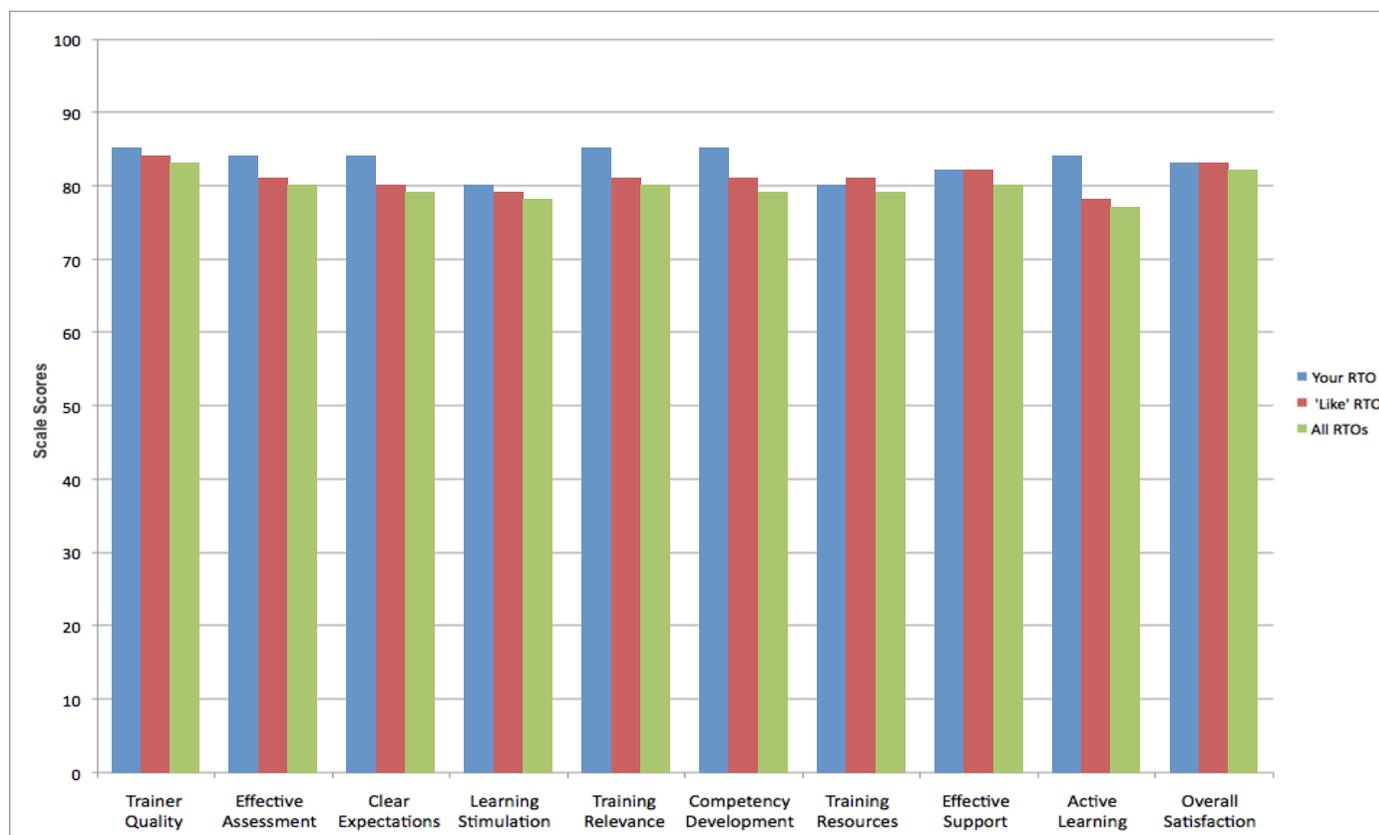
AQIS Diagnostic Report - Learner Engagement

The recommendations provided below were derived from the comparison of "Your RTO" data with "All RTO" data for the relevant year.

Shiv Sans Pty Ltd

Improvement Areas

Based upon the QI data supplied, there are no specific areas of operation that need special attention.

Diagnostic Strategies

Based upon the QI data supplied, there are no specific areas of operation that need special attention.

Support

For further support in continuous improvement for these areas of operation, refer to the following page:

http://www.acer.edu.au/tests/aqis/resources-manuals

AQIS Benchmark Report - Employer Satisfaction

Shiv Sans Pty Ltd

Your RTO Information

NTIS	22459
Industry Field	Education
Metro/Regional	Metro
RTO Size	Small
RTO Category	Private
Year	2013

'Like' RTOs

Industry Field	Education
Metro/Regional	Metro
RTO Size	Small
RTO Category	Private
Year	2013

All RTOs

Year	2013

Employer Satisfaction Scales	Your RTO	'Like' RTOs[1]	All RTOs[2]
Trainer Quality	69	86	84
Effective Assessment	73	82	80
Training Relevance	71	82	81
Competency Development	72	82	79
Training Resources	72	82	80
Effective Support	68	83	81
Overall Satisfaction	72	83	83

[1] Based on 36 RTOs.
[2] Based on 194 RTOs.
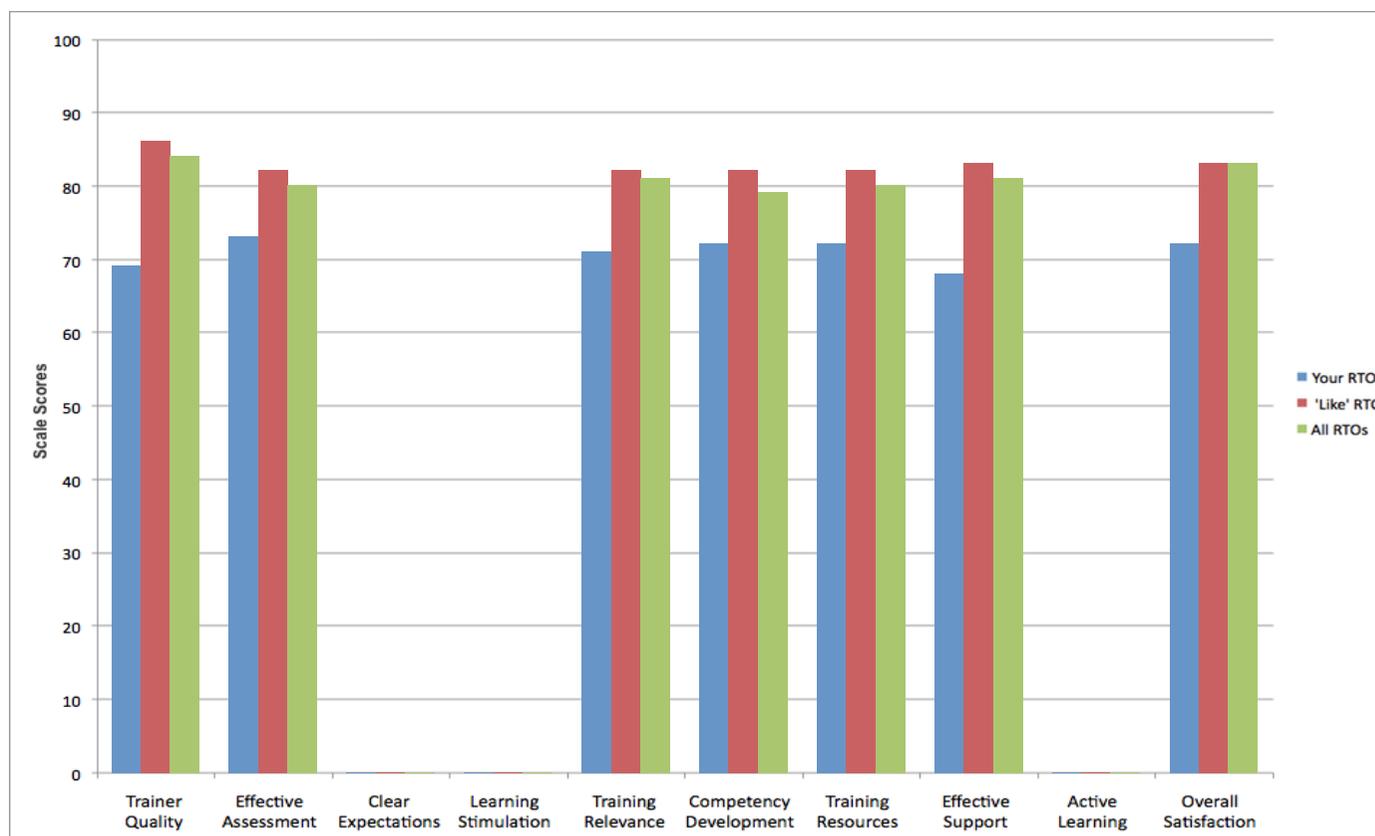
AQIS Diagnostic Report - Employer Satisfaction

The recommendations provided below were derived from the comparison of "Your RTO" data with "All RTO" data for the relevant year.

Shiv Sans Pty Ltd

Improvement Areas

Based upon the QI data supplied, your RTO needs to examine operations in the scale(s) of:

- Trainer Quality
- Effective Support
- Overall Satisfaction

Support

For further support in continuous improvement for these areas of operation, refer to the following page:

http://www.acer.edu.au/tests/aqis/resources-manuals

Diagnostic Strategies

Strategies for good practice in this scale area in a training setting include:

- A systematic and continuous improvement approach to the management of operations is used.
- Learner's have access to relevant learning support services including language, literacy and numeracy assistance.
- Learning, assessment and learning support services provided to each client are consistent with the learning and assessment strategy.
- Learning assessment and learning support services are monitored and improved.
- Trainers have undertaken recent and relevant professional learning in their chosen industry area and in training effectiveness.
- Trainers regularly engage in professional discussions on training quality.
- Direct supervision arrangements for trainers are implemented and managed as required.
- Trainers are active members of a network of assessors and trainers.